



IT Skills

Business Skills for the IT Professional

Business Analysis

BABOK® v3: Business Analysis Key Concepts

- [SKE46001](#) (NEW) Introduction to Business Analysis
- [SKE46002](#) (NEW) Business Analysis Planning and Monitoring
- [SKE46003](#) (NEW) Business Analysis Elicitation and Collaboration
- [SKE46004](#) (NEW) Business Analysis and Requirements Life Cycle Management
- [SKE46005](#) (NEW) Business Analysis and Strategy Analysis
- [SKE46006](#) (NEW) Business Analysis and RADD: Requirements Definition
- [SKE46007](#) (NEW) Business Analysis and RADD: Design Definition
- [SKE46008](#) (NEW) Business Analysis and Solution Evaluation

IT Business

Information Security for End Users

- [SKE29801](#) Introduction to Information Security
- [SKE29802](#) Using your Desktop Computer and Mobile Devices Safely
- [SKE29803](#) Using E-mail, the Internet, and Social Media Safely in a Corporate Environment

IT Infrastructure Library (ITIL®) 2011 Edition Foundation Syllabus

- [SKE29501](#) ITIL® 2011 Edition Foundation: ITIL® and the Service Lifecycle
- [SKE29502](#) ITIL® 2011 Edition Foundation: Service Strategy Fundamentals
- [SKE29503](#) ITIL® 2011 Edition Foundation: Service Strategy Processes
- [SKE29504](#) ITIL® 2011 Edition Foundation: Service Design Fundamentals
- [SKE29505](#) ITIL® 2011 Edition Foundation: Service Design Processes
- [SKE29506](#) ITIL® 2011 Edition Foundation: Service Transition Processes and Policies
- [SKE29507](#) ITIL® 2011 Edition Foundation: Introduction to Service Operation
- [SKE29508](#) IT Infrastructure Library (ITIL®) 2011 Edition Foundation Syllabus
- [SKE29509](#) ITIL® 2011 Edition Foundation: Continual Service Improvement

IT Security for End Users

- [SKE46011](#) (NEW) IT Security for End Users: IT Security Fundamentals
- [SKE46012](#) (NEW) IT Security for End Users: Using Corporate Devices Securely

- [SKE46013](#) (NEW) IT Security for End Users: Secure Corporate Communications and Networking

IT Strategy Essentials

- [SKE66371](#) IT Strategy Essentials: Business and IT Strategy Alignment
- [SKE66372](#) IT Strategy Essentials: Creating an IT Strategy Plan
- [SKE66373](#) IT Strategy Essentials: Implementing an IT Strategy
- [SKE66374](#) (NEW) Final Exam: IT Strategy Essentials

ITIL® 2011 Edition Intermediate Level: Operational Support & Analysis (OSA)

- [SKE30151](#) ITIL® 2011 Edition OSA: Introduction to Operational Support and Analysis
- [SKE30152](#) ITIL® 2011 Edition OSA: Introduction to Event Management
- [SKE30153](#) ITIL® 2011 Edition OSA: Introduction to Incident Management
- [SKE30154](#) ITIL® 2011 Edition OSA: Incident Management Interactions
- [SKE30155](#) ITIL® 2011 Edition OSA: Introduction to Request Fulfillment
- [SKE30156](#) ITIL® 2011 Edition OSA: Request Fulfillment Process Interfaces and Challenges
- [SKE30157](#) ITIL® 2011 Edition OSA: Introduction to Problem Management
- [SKE30158](#) ITIL® 2011 Edition OSA: Problem Management Process Interfaces and Challenges
- [SKE30159](#) ITIL® 2011 Edition OSA: Introduction to Access Management
- [SKE30160](#) ITIL® 2011 Edition OSA: Introduction to the Service Desk
- [SKE30161](#) ITIL® 2011 Edition OSA: Service Desk Metrics and Outsourcing
- [SKE30162](#) ITIL® 2011 Edition OSA: Introduction to Functions
- [SKE30163](#) ITIL® 2011 Edition OSA: Function Activities
- [SKE30164](#) ITIL® 2011 Edition OSA: Technology and Implementation Considerations

ITIL® 2011 Edition Overview

- [SKE29511](#) ITIL® 2011 Edition Overview: Creating a Service Culture
- [SKE29512](#) ITIL® 2011 Edition Overview: Introduction to the ITIL® Framework
- [SKE29513](#) ITIL® 2011 Edition Overview: Certification and Benefits

Technical Management Essentials

- [SKE64041](#) Managing Technical Professionals
- [SKE64042](#) Strategies for Transitioning to Technical Management
- [SKE64043](#) Transitioning from Technical Professional to Management



Writing Skills for Technical Professionals

- [SKE27261](#) Writing for Technical Professionals: Effective Writing Techniques
- [SKE27262](#) Writing for Technical Professionals: Preparation and Planning

Project Management

Agile Practitioner - (PMI-ACP & ScrumMaster aligned)

- [SKE30081](#) Agile Project Management Essentials
- [SKE30082](#) Adopting an Agile Approach to Project Management
- [SKE30085](#) Agile Planning: Project Initiating and Requirements Gathering
- [SKE30086](#) Agile Planning: Doing Estimates and Completing the Release Plan
- [SKE30087](#) Planning and Monitoring Iterations on an Agile Project
- [SKE30088](#) Leading an Agile Team
- [SKE30089](#) Managing Stakeholder Engagement on an Agile Project
- [SKE30090](#) Ensuring Delivery of Value and Quality in Agile Projects
- [SKE66843](#) An Overview of Agile Methodologies
- [SKE66844](#) Overview of the Scrum Development Process

Agile Project Management Fundamentals

- [SKE67882](#) **(NEW)** Agile Planning
- [SKE67884](#) **(NEW)** Engaging Agile Stakeholders and Leading Agile Teams

Code of Ethics and Professional Conduct (PMI® Standard-aligned)

- [SKE24409](#) The Role of Ethics in Project Management
- [SKE63261](#) Core PMI® Values and Ethical Standards
- [SKE63262](#) The Role of Ethics in Project Management

IT Project Management Essentials

- [SKE63421](#) IT Project Management Essentials: Introduction to IT Project Management
- [SKE63422](#) IT Project Management Essentials: Initiating and Planning IT Projects
- [SKE63423](#) IT Project Management Essentials: Executing IT Projects
- [SKE63424](#) IT Project Management Essentials: Monitoring and Controlling IT Projects
- [SKE63425](#) IT Project Management Essentials: Managing Risks in an IT Project
- [SKE63426](#) IT Project Management Essentials: Testing Deliverables and Closing IT Projects

Managing Software Project Outsourcing

- [SKE66571](#) Managing Software Project Outsourcing: Preparing to Manage an Outsourced Project
- [SKE66572](#) Managing Software Project Outsourcing: Developing a Vendor Contract
- [SKE66573](#) Managing Software Project Outsourcing: Working with the Outsourced Team

- [SKE66574](#) Managing Software Project Outsourcing: Dealing with Risks

PRINCE2®: 2009 Foundation

- [SKE63271](#) Controlling, Managing and Closing a Project (PRINCE2: 2009-aligned)
- [SKE63272](#) Overview of Project Management (PRINCE2: 2009-aligned)
- [SKE63273](#) Project Organization, Planning and Risk (PRINCE2: 2009-aligned)
- [SKE63274](#) Project Quality, Change and Progress (PRINCE2: 2009-aligned)
- [SKE63275](#) Starting Up, Initiating and Directing a Project (PRINCE2: 2009-aligned)
- [SKE63276](#) Tailoring PRINCE2 to a Project Environment (PRINCE2: 2009-aligned)

PRINCE2®: Practitioner

- [SKE27338](#) PRINCE2 Practitioner Exam Information

Program Management (PMI® Second Edition-aligned)

- [SKE63281](#) Introduction to Program Management
- [SKE63282](#) Program Life Cycle and Benefits Management

Project Communications Management (PMBOK® Guide - Fifth Edition-aligned)

- [SKE64169](#) Plan and Manage Project Communications (PMBOK® Guide - Fifth Edition-aligned)
- [SKE64170](#) Control Project Communications (PMBOK® Guide - Fifth Edition-aligned)

Project Cost Management (PMBOK Guide - Fourth Edition-aligned)

- [SKE62702](#) Meeting Team Performance Challenges

Project Cost Management (PMBOK® Guide - Fifth Edition-aligned)

- [SKE64163](#) Planning Project Costs (PMBOK® Guide - Fifth Edition-aligned)
- [SKE64164](#) Controlling Project Costs (PMBOK® Guide - Fifth Edition-aligned)

Project Human Resource Management (PMBOK® Guide - Fifth Edition-aligned)

- [SKE64167](#) Planning Project Human Resources (PMBOK® Guide - Fifth Edition-aligned)
- [SKE64168](#) Managing Project Human Resources (PMBOK® Guide - Fifth Edition-aligned)

Project Integration Management (PMBOK® Guide - Fifth Edition-aligned)

- [SKE64154](#) Integrated Initiation and Planning (PMBOK® Guide - Fifth Edition-aligned)
- [SKE64155](#) Direct, Monitor, and Control Project Work (PMBOK® Guide - Fifth Edition-aligned)



[SKE64156](#) Controlling Changes and Closing a Project (PMBOK® Guide - Fifth Edition-aligned)

Project Management Essentials (PMBOK® Guide - Fifth Edition-aligned)

- [SKE64151](#) Managing Projects within Organizations (PMBOK® Guide Fifth Edition)
- [SKE64152](#) Project Management Overview (PMBOK® Guide Fifth Edition)
- [SKE64153](#) Project Management Process Groups (PMBOK® Guide Fifth Edition)

Project Management for Non-Project Managers

- [SKE60161](#) Project Management Fundamentals
- [SKE60162](#) Transitioning into a Project Management Role
- [SKE60163](#) Initiating and Planning a Project
- [SKE60164](#) Managing a Project
- [SKE60165](#) Troubleshooting and Closing the Project
- [SKE60166](#) Project Management for Non-Project Managers Simulation
- [SKE66051](#) Mitigating Risks when Improving Processes
- [SKE66141](#) Project Management Essentials
- [SKE67381](#) Managing Projects with No Direct Authority
- [SKE67382](#) Ensuring Management Buy-In on a Project
- [SKE67383](#) Managing Conflict in Project Teams
- [SKE67384](#) Managing Scope on a Project
- [SKE67385](#) Weighing the Costs of Project Change
- [SKE67386](#) Managing Vendor Relationships
- [SKE67387](#) Anticipating and Solving Problems as a Project Champion
- [SKE67388](#) Addressing Stakeholder Conflicts
- [SKE67389](#) Portfolios, Programs, and Projects: What's the Difference?
- [SKE67390](#) Controlling Project Cost
- [SKE67391](#) Handling a Change Request
- [SKE67392](#) Scope Definition Tools and Techniques
- [SKE67393](#) Ethics and Risks: Why they Matter in Project Success
- [SKE67401](#) Supporting Project Managers
- [SKE67402](#) Project Management for Non-Project Managers
- [SKE67801](#) Managing Projects with No Direct Authority
- [SKE67802](#) Ensuring Management Buy-In on a Project
- [SKE67803](#) Managing Conflict in Project Teams
- [SKE67804](#) Managing Scope on a Project
- [SKE67805](#) Weighing the Costs of Project Change
- [SKE67806](#) Managing Vendor Relationships
- [SKE67807](#) Anticipating and Solving Problems as a Project Champion
- [SKE67808](#) Addressing Stakeholder Conflicts
- [SKE67809](#) Portfolios, Programs, and Projects: What's the Difference?
- [SKE67810](#) Controlling Project Cost
- [SKE67811](#) Supporting Project Managers
- [SKE67821](#) Handling a Change Request
- [SKE67822](#) Scope Definition Tools and Techniques
- [SKE67823](#) Ethics and Risks: Why they Matter in Project Success

Project Procurement Management (PMBOK® Guide - Fifth Edition-aligned)

- [SKE64175](#) Planning Project Procurement Management (PMBOK® Guide - Fifth Edition-aligned)

[SKE64176](#) Managing Procurements (PMBOK® Guide - Fifth Edition-aligned)

Project Quality Management (PMBOK® Guide - Fifth Edition-aligned)

- [SKE64165](#) Plan Quality Management (PMBOK® Guide - Fifth Edition-aligned)
- [SKE64166](#) Quality Assurance and Quality Control (PMBOK® Guide - Fifth Edition-aligned)

Project Risk Management (PMBOK® Guide - Fifth Edition-aligned)

- [SKE64171](#) Risk Management Planning (PMBOK® Guide - Fifth Edition-aligned)
- [SKE64172](#) Identifying Project (PMBOK® Guide - Fifth Edition-aligned)
- [SKE64173](#) Performing Risk Analysis (PMBOK® Guide - Fifth Edition-aligned)
- [SKE64174](#) Risk Response and Control (PMBOK® Guide - Fifth Edition-aligned)

Project Scope Management (PMBOK® Guide - Fifth Edition-aligned)

- [SKE64157](#) Project Requirements and Defining Scope (PMBOK® Guide - Fifth Edition-aligned)
- [SKE64158](#) Creating the Work Breakdown Structure (PMBOK® Guide - Fifth Edition-aligned)
- [SKE64159](#) Monitoring and Controlling Project Scope (PMBOK® Guide - Fifth Edition-aligned)

Project Stakeholder Management (PMBOK® Guide - Fifth Edition-aligned)

- [SKE64177](#) Project Stakeholder Management (PMBOK® Guide - Fifth Edition-aligned)
- [SKE64178](#) Managing and Controlling Stakeholder (PMBOK® Guide - Fifth Edition-aligned)

Project Time Management (PMBOK® Guide - Fifth Edition-aligned)

- [SKE64160](#) Defining and Sequencing Project Activities (PMBOK® Guide - Fifth Edition-aligned)
- [SKE64161](#) Estimating Activity Resources and Durations (PMBOK® Guide - Fifth Edition-aligned)
- [SKE64162](#) Developing and Controlling the Project (PMBOK® Guide - Fifth Edition-aligned)

Enterprise Database Systems

Big Data

Apache Hadoop and MapReduce Essentials

- [SKE47501](#) **(NEW)** Apache Hadoop
- [SKE47502](#) **(NEW)** MapReduce Essentials

Apache Kafka

- [SKE46021](#) **(NEW)** Apache Kafka Operations



[SKE46022](#) **(NEW)** Apache Kafka Development

Apache Spark Advanced Topics

[SKE47512](#) **(NEW)** Spark Core

Apache Spark Fundamentals

[SKE47511](#) **(NEW)** Programming and Deploying Apache Spark Applications

Big Data Fundamentals

[SKE47521](#) **(NEW)** The Big Data Technology Wave
[SKE47522](#) **(NEW)** Big Data Opportunities and Challenges

Hadoop Ecosystem

[SKE47531](#) **(NEW)** Ecosystem for Hadoop
[SKE47532](#) **(NEW)** Installation of Hadoop
[SKE47533](#) **(NEW)** Data Repository with HDFS and HBase
[SKE47534](#) **(NEW)** Data Repository with Flume
[SKE47535](#) **(NEW)** Data Repository with Sqoop
[SKE47536](#) **(NEW)** Data Refinery with YARN and MapReduce
[SKE47537](#) **(NEW)** Data Factory with Hive
[SKE47538](#) **(NEW)** Data Factory with Pig
[SKE47539](#) **(NEW)** Data Factory with Oozie and Hue
[SKE47540](#) **(NEW)** Data Flow for the Hadoop Ecosystem

Hadoop Operations

[SKE47541](#) **(NEW)** Designing Hadoop Clusters
[SKE47542](#) **(NEW)** Hadoop in the Cloud
[SKE47543](#) **(NEW)** Deploying Hadoop Clusters
[SKE47544](#) **(NEW)** Hadoop Cluster Availability

Business Intelligence

Business Intelligence with QlikView

[SKE46031](#) **(NEW)** Business Intelligence with QlikView

Microsoft SQL Server Data Warehousing and Business Intelligence Introduction

[SKE47551](#) **(NEW)** Microsoft SQL Server Data Warehousing and Business Intelligence Overview

Data Science

Data Science Fundamentals in R

[SKE47561](#) **(NEW)** Fundamental Methods for Data Science in R
[SKE47562](#) **(NEW)** Machine Learning Examples for Data Science in R

Data Visualization

Data Visualization Essentials

[SKE47571](#) **(NEW)** Data Visualization: Essentials

Data Visualization with Tableau

[SKE47581](#) **(NEW)** Tableau Visualization
[SKE47582](#) **(NEW)** Tableau Charts, Maps, and Dashboards

Database Fundamentals

Database Fundamentals

[SKE46041](#) **(NEW)** SQL Server Database Fundamentals: Design Principles and Data Manipulation
[SKE46042](#) **(NEW)** SQL Server Database Fundamentals: Creating, Optimizing, and Securing Databases

MySQL

MySQL Essentials

[SKE47641](#) **(NEW)** MySQL: Database Concepts, Design, and Installation
[SKE47642](#) **(NEW)** MySQL: Querying Data Using the SELECT Statement
[SKE47643](#) **(NEW)** MySQL: Using the Data Manipulation and Definition Statements
[SKE47644](#) **(NEW)** MySQL: General Syntax, Advanced Queries, and Stored Programs
[SKE47645](#) **(NEW)** MySQL: Advanced Routines, Optimization, and DCL
[SKE47646](#) **(NEW)** MySQL: Storage Engines, Advanced Indexing, and Maintenance
[SKE47647](#) **(NEW)** MySQL: Administration, Transactions, Optimization, Scaling, Backup, and Recovery
[SKE47648](#) **(NEW)** MySQL: Performance Monitoring, Database Health and Integrity, and Security

No SQL

Apache Cassandra

[SKE46051](#) **(NEW)** An Overview of Apache Cassandra

Apache HBase Fundamentals

[SKE46061](#) **(NEW)** Apache HBase Fundamentals: Installation, Architecture, and Data Modeling
[SKE46062](#) **(NEW)** Apache HBase Fundamentals: Access Data through the Shell and Client API
[SKE46063](#) **(NEW)** Apache HBase Fundamentals: Advanced API, Administration, and MapReduce

MongoDB

[SKE47651](#) **(NEW)** MongoDB: Concepts, Installation, and Querying
[SKE47652](#) **(NEW)** MongoDB: Indexing, Replication, and Security

NoSQL

[SKE47661](#) **(NEW)** NoSQL Concepts and Background
[SKE47662](#) **(NEW)** NoSQL Models and Applications
[SKE47663](#) **(NEW)** Programming with NoSQL
[SKE47664](#) **(NEW)** In Depth with NoSQL



RavenDB Fundamentals

- [SKE47671](#) **(NEW)** RavenDB Overview
- [SKE47672](#) **(NEW)** RavenDB Integration

Systems and Database Design

Database Design Fundamentals

- [SKE40121](#) Introduction to Designing a Relational Database
- [SKE40122](#) The Logical and Physical Database Design Methodologies

Database Fundamentals

- [SKE40231](#) Database Systems and Relational Databases
- [SKE40232](#) Management of Relational Database Data

Oracle 12c

Oracle Database 12c: Administration

- [SKE62249](#) Oracle Database 12c - Administration: Database Architecture and Management Tools
- [SKE62250](#) Oracle Database 12c - Administration: Manage the Database Instance
- [SKE62256](#) Oracle Database 12c - Administration: The Network Environment and User Security
- [SKE62257](#) Oracle Database 12c - Administration: Storage structures and Undo Data
- [SKE62258](#) Oracle Database 12c - Administration: Data Concurrency and Auditing
- [SKE62259](#) Oracle Database 12c - Administration: Backup, Recover, and Move Data
- [SKE62260](#) Oracle Database 12c - Administration: Maintenance and Performance Tuning
- [SKE62266](#) Oracle Database 12c - Administration: Resource Manager, Scheduler, and Support

Oracle Database 12c: Backup and Recovery

- [SKE47681](#) **(NEW)** Oracle Database 12c - Backup and Recovery: Configuring for Recoverability
- [SKE47682](#) **(NEW)** Oracle Database 12c - Backup and Recovery: Performing and Managing Backups
- [SKE47683](#) **(NEW)** Oracle Database 12c - Backup and Recovery: Failure and Recovery Concepts
- [SKE47684](#) **(NEW)** Oracle Database 12c - Backup and Recovery: Perform Recovery and Secure Backup
- [SKE47685](#) **(NEW)** Oracle Database 12c - Backup and Recovery: Using Flashback Technologies
- [SKE47686](#) **(NEW)** Oracle Database 12c - Backup and Recovery: Transporting Data and Performing PITR
- [SKE47687](#) **(NEW)** Oracle Database 12c - Backup and Recovery: Duplicating Databases and Tuning RMAN

Oracle Database 12c: Install and Upgrade

- [SKE62228](#) Oracle Database 12c - Install and Upgrade: Database Architecture
- [SKE62229](#) Oracle Database 12c - Install and Upgrade: Installation

- [SKE62230](#) Oracle Database 12c - Install and Upgrade: Upgrading

Oracle Database 12c: Introduction to SQL

- [SKE47691](#) **(NEW)** Oracle Database 12c - Introduction to SQL: Relational Database and SQL Developer
- [SKE47692](#) **(NEW)** Oracle Database 12c - Introduction to SQL: SQL*Plus and SELECT Statement
- [SKE47693](#) **(NEW)** Oracle Database 12c - Introduction to SQL - Restrict, Sort and Customize Output
- [SKE47694](#) **(NEW)** Oracle Database 12c - Introduction to SQL: Data Conversion and Aggregating Data
- [SKE47695](#) **(NEW)** Oracle Database 12c - Introduction to SQL: Working with Joins and Subqueries
- [SKE47696](#) **(NEW)** Oracle Database 12c - Introduction to SQL: Data Manipulation Language

Oracle Database 12c: New Features for Administrators

- [SKE62236](#) Oracle Database 12c: Enterprise Manager Cloud Control and Creating CDB and PDB
- [SKE62237](#) Oracle Database 12c: Managing CDB and PDB, and Data Optimization
- [SKE62238](#) Oracle Database 12c: Using Automatic Data Optimization, Storage, and Archiving
- [SKE62239](#) Oracle Database 12c: Managing Security
- [SKE62240](#) Oracle Database 12c: High Availability and Database Management
- [SKE62246](#) Oracle Database 12c: Tuning SQL and Using ADDM
- [SKE62247](#) Oracle Database 12c: Resource Manager, Online Operations, and ADR
- [SKE62248](#) Oracle Database 12c: Transporting Databases and Managing Data

Oracle Database 12c: Performance Tuning

- [SKE47701](#) **(NEW)** Oracle 12c Performance Tuning: Introduction
- [SKE47702](#) **(NEW)** Oracle 12c Performance Tuning: Automatic Workload Repository
- [SKE47703](#) **(NEW)** Oracle 12c Performance Tuning: Metrics and Monitoring
- [SKE47704](#) **(NEW)** Oracle 12c Performance Tuning: Application Monitoring and SQL Diagnostics

Oracle Database 12c: RAC Administration

- [SKE46071](#) **(NEW)** Oracle Database 12c RAC Administration: Introduction to Oracle RAC

Oracle 11g

Oracle Database 11g: Administration Workshop I

- [SKE23211](#) Oracle Database 11g: Database Architecture and Installation
- [SKE23212](#) Oracle Database 11g: Database Creation, Instance Management, and Connectivity
- [SKE23213](#) Oracle Database 11g: Storage Structures and User Security
- [SKE23214](#) Oracle Database 11g: Managing the Schema, Data, and Concurrency



- [SKE23215](#) Oracle Database 11g: Managing Undo Data, Database Security, and Maintenance
- [SKE23216](#) Oracle Database 11g: Performance Monitoring, Recovery Concepts and Backup
- [SKE23217](#) Oracle Database 11g: Recovering, Moving, and Enhancing the Oracle Database

Oracle Database 11g: Administration Workshop I Release 2

- [SKE28001](#) Oracle Database 11g Release 2: Database Architecture and Installation
- [SKE28002](#) Oracle Database 11g Release 2: Database Creation and Instance Management
- [SKE28003](#) Oracle Database 11g Release 2: The ASM Instance and Network Connectivity
- [SKE28004](#) Oracle Database 11g Release 2: Storage Structures and User Security
- [SKE28005](#) Oracle Database 11g Release 2: Managing Concurrency, Undo, and Auditing
- [SKE28006](#) Oracle Database 11g Release 2: Managing Database Maintenance and Performance
- [SKE28007](#) Oracle Database 11g Release 2: Backup and Recovery
- [SKE28008](#) Oracle Database 11g Release 2: Moving Data and Oracle Support

Oracle Database 11g: Administration Workshop II

- [SKE23218](#) Oracle Database 11g: Database Architecture and ASM
- [SKE23219](#) Oracle Database 11g: Configuring for Recovery
- [SKE23220](#) Oracle Database 11g: Configuring for Backups
- [SKE23221](#) Oracle Database 11g: Using RMAN for Recovery
- [SKE23222](#) Oracle Database 11g: Supporting RMAN and Using Flashback Technology
- [SKE23223](#) Oracle Database 11g: Diagnosing the Database and Managing Memory
- [SKE23224](#) Oracle Database 11g: Database Performance and Space Management
- [SKE23225](#) Oracle Database 11g: Managing Resources and Task Automation
- [SKE23226](#) Oracle Database 11g: Globalization

Oracle Database 11g: Administration Workshop II Release 2

- [SKE28031](#) Oracle Database 11g Release 2: Database Architecture and Recovery Operations
- [SKE28032](#) Oracle Database 11g Release 2: The RMAN Catalog and Creating Backups
- [SKE28033](#) Oracle Database 11g Release 2: Performing Restore and Recovery Tasks
- [SKE28034](#) Oracle Database 11g Release 2: Using, Monitoring and Tuning RMAN
- [SKE28035](#) Oracle Database 11g Release 2: Database Diagnostics and Flashback Technologies
- [SKE28036](#) Oracle Database 11g Release 2: Managing Database Memory and Performance
- [SKE28037](#) Oracle Database 11g Release 2: Managing Database Resources and the Scheduler
- [SKE28038](#) Oracle Database 11g Release 2: Managing Database Space and Duplication

Oracle Database 11g: Develop PL/SQL Program Units

- [SKE23227](#) Oracle Database 11g: Subprograms, Packages, and Exception Handling in PL/SQL
- [SKE23228](#) Oracle Database 11g: Packages, Dynamic SQL, and Coding Considerations in PL/SQL
- [SKE23229](#) Oracle Database 11g: Using Triggers, the PL/SQL Compiler, and Managing Code
- [SKE23230](#) Oracle Database 11g: Managing PL/SQL Code and Dependencies

Oracle Database 11g: Introduction to SQL

- [SKE23231](#) Oracle Database 11g: Querying a Database with SQL
- [SKE23232](#) Oracle Database 11g: Conversion Functions, Conditional Expressions, Group Functions, and Joins
- [SKE23233](#) Oracle Database 11g: Manipulating Queries and Data
- [SKE23234](#) Oracle Database 11g: Using DDL, Views, and Schema Objects
- [SKE23235](#) Oracle Database 11g: Controlling User Access and Managing Objects
- [SKE23236](#) Oracle Database 11g: Managing Data Dictionary Views and Large Data Sets
- [SKE23237](#) Oracle Database 11g: Managing Time Zones and Datetime Functions
- [SKE23238](#) Oracle Database 11g: Subqueries and Regular Expressions

Oracle Database 11g: New Features for Administrators

- [SKE23200](#) Oracle Database 11g: Installation and Upgrade Enhancements
- [SKE23201](#) Oracle Database 11g: Storage Enhancements
- [SKE23202](#) Oracle Database 11g: Change Management Overview and SQL Plan Management
- [SKE23203](#) Oracle Database 11g: Database Replay and Automatic SQL Tuning
- [SKE23204](#) Oracle Database 11g: Intelligent Infrastructure Enhancements
- [SKE23205](#) Oracle Database 11g: Performance Enhancements
- [SKE23206](#) Oracle Database 11g: Partitioning and Storage-Related Enhancements
- [SKE23207](#) Oracle Database 11g: Using RMAN Enhancements, Flashback and LogMiner
- [SKE23208](#) Oracle Database 11g: Diagnostic Enhancements and Using the Data Recovery Advisor
- [SKE23209](#) Oracle Database 11g: New Security Features
- [SKE23210](#) Oracle Database 11g: SecureFiles and Miscellaneous New Features

Oracle Database 11g: New Features for Administrators Release 2

- [SKE28011](#) Oracle Database 11g Release 2: Application Performance Enhancements
- [SKE28012](#) Oracle Database 11g Release 2: ASM, Storage and Partitioning Enhancements
- [SKE28013](#) Oracle Database 11g Release 2: Backup, Recover, Archive, and Repair Data
- [SKE28014](#) Oracle Database 11g Release 2: Diagnosability Enhancements
- [SKE28015](#) Oracle Database 11g Release 2: Installation and Oracle Restart



- [SKE28016](#) Oracle Database 11g Release 2: Intelligent Infrastructure Enhancements
- [SKE28017](#) Oracle Database 11g Release 2: Oracle Partitioning and Security Features
- [SKE28018](#) Oracle Database 11g Release 2: Oracle Scheduler and Secure Backup
- [SKE28019](#) Oracle Database 11g Release 2: SQL Monitoring and Performance Enhancements
- [SKE28020](#) Oracle Database 11g Release 2: Using Change Management Solutions

Oracle Database 11g: Performance Tuning

- [SKE27141](#) Oracle Database 11g: Metrics, Alerts, Baselines, AWR Tools, and Services
- [SKE27142](#) Oracle Database 11g: Performance Tuning Methodology and Tools
- [SKE27143](#) Oracle Database 11g: Problem SQL Statements and Oracle Optimizer
- [SKE27144](#) Oracle Database 11g: Segment Space, I/O, and Performance Tuning
- [SKE27145](#) Oracle Database 11g: Shared Pool and Buffer Cache Tuning
- [SKE27146](#) Oracle Database 11g: SQL Performance Management and Database Replay
- [SKE27147](#) Oracle Database 11g: Tuning PGA, Temporary Space, and AMM
- [SKE27148](#) Oracle Database 11g: Using AWR and Defining Problems

Oracle Database 11g: PL/SQL Fundamentals

- [SKE23239](#) Oracle Database 11g: PL/SQL Variables, Attributes, and Executable Statements
- [SKE23240](#) Oracle Database 11g: Using DML, DDL, Cursors, Control Structures, and Loops
- [SKE23241](#) Oracle Database 11g: Using Data Types, INDEX BY Tables, and Cursors in PL/SQL
- [SKE23242](#) Oracle Database 11g: Working with Exceptions, Subprograms, JDeveloper, and REF Cursors

Oracle Database 11g: Program with PL/SQL

- [SKE23243](#) Oracle Database 11g: Getting Started With PL/SQL
- [SKE23244](#) Oracle Database 11g: Using DML, DDL, Cursors, Loops, and Control Structures
- [SKE23245](#) Oracle Database 11g: Using Data Types, INDEX BY Tables, and Cursors
- [SKE23246](#) Oracle Database 11g: Using Exceptions, Subprograms, JDeveloper, and REF Cursors
- [SKE23247](#) Oracle Database 11g: Subprograms, Packages, and Exception Handling
- [SKE23248](#) Oracle Database 11g: Packages, Dynamic SQL, and Coding Considerations
- [SKE23249](#) Oracle Database 11g: Using Triggers and the PL/SQL Compiler
- [SKE23250](#) Oracle Database 11g: PL/SQL Code and Dependency Management

Oracle Database 11g: RAC Administration

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- [SKE30202](#) Cisco FIREWALL 2.0: Getting Started with Cisco ASA and Cisco ASDM
- [SKE30203](#) Cisco FIREWALL 2.0: Configuring Cisco ASA Interfaces and Static Routing
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- [SKE46122](#) **(NEW)** Cloud Data Security
- [SKE46123](#) **(NEW)** Cloud System Security ? Platform and Infrastructure
- [SKE46124](#) **(NEW)** Cloud Application Security
- [SKE46125](#) **(NEW)** Cloud Service ? Operations Management

Cloud Computing for Business Professionals

- [SKE28401](#) Introducing Cloud Computing
- [SKE28402](#) Moving Business Services into the Cloud

Cloud Computing for IT professionals



- [SKE28411](#) Cloud Computing Basics
- [SKE28412](#) Cloud Technology Enablers
- [SKE28413](#) Enterprise Data and Cloud Interaction
- [SKE28414](#) Migrating Infrastructure to the Cloud
- [SKE28415](#) Identity, Presence, and Privacy
- [SKE28416](#) Providing Cloud Security

Cloud Computing for the Business User

- [SKE46131](#) **(NEW)** Cloud Computing for the Business User: Concepts and Moving to the Cloud

Cloud Computing Technology Fundamentals

- [SKE46141](#) **(NEW)** Cloud Computing Fundamentals: Overview
- [SKE46142](#) **(NEW)** Cloud Computing Fundamentals: Virtualization and Data Centers
- [SKE46143](#) **(NEW)** Cloud Computing Fundamentals: Storing and Managing Cloud Data
- [SKE46144](#) **(NEW)** Cloud Computing Fundamentals: Migrating to the Cloud
- [SKE46145](#) **(NEW)** Cloud Computing Fundamentals: Identity, Presence, and Privacy
- [SKE46146](#) **(NEW)** Cloud Computing Fundamentals: Cloud Security

CompTIA Cloud+

- [SKE48081](#) **(NEW)** CompTIA Cloud+ CV0-001: Cloud Fundamentals
- [SKE48082](#) **(NEW)** CompTIA Cloud+ CV0-001: Virtualization
- [SKE48083](#) **(NEW)** CompTIA Cloud+ CV0-001: Data Center Infrastructure
- [SKE48084](#) **(NEW)** CompTIA Cloud+ CV0-001: Cloud Management
- [SKE48085](#) **(NEW)** CompTIA Cloud+ CV0-001: Cloud Security
- [SKE48086](#) **(NEW)** CompTIA Cloud+ CV0-001: Managing Cloud Systems

Managing Citrix XenDesktop 7 Solutions

- [SKE48091](#) **(NEW)** Administrating XenDesktop 7.5 and Hypervisor Management
- [SKE48092](#) **(NEW)** Managing XenDesktop 7.5 Desktops and Applications
- [SKE48093](#) **(NEW)** Managing a Citrix XenDesktop 7.6 Environment

Microsoft Hyper-V 2016 First Look

- [SKE46151](#) **(NEW)** Microsoft Hyper-V 2016: First Look

Microsoft SCCM 2012: Administering and Deploying

- [SKE46161](#) **(NEW)** Overview & Prerequisite Setup for System Center Configuration Manager 2012 R2
- [SKE46162](#) **(NEW)** Basic SCCM Maintenance and Managing Operating System Deployment

Microsoft System Center 2012 R2: Configuring and Deploying a Private Cloud

- [SKE48101](#) **(NEW)** Microsoft System Center 2012 R2 ? Configure and Deploy: VMM Overview

- [SKE48102](#) **(NEW)** Microsoft System Center 2012 R2 ? Configure and Deploy: Extending & Maintaining
- [SKE48103](#) **(NEW)** Microsoft System Center 2012 R2 ? Configure and Deploy: Application Delivery
- [SKE48104](#) **(NEW)** Microsoft System Center 2012 R2 ? Configure and Deploy: Building Private Clouds
- [SKE48105](#) **(NEW)** Microsoft System Center 2012 R2 ? Configure and Deploy: Monitoring
- [SKE48106](#) **(NEW)** Microsoft System Center 2012 R2 ? Configure and Deploy: Service Management
- [SKE48107](#) **(NEW)** Microsoft System Center 2012 R2 ? Configure and Deploy: DPM
- [SKE48108](#) **(NEW)** Microsoft System Center 2012 R2 ? Configure and Deploy: Automation

Microsoft System Center 2012 R2: Monitoring and Operating a Private Cloud

- [SKE48111](#) **(NEW)** Microsoft System Center 2012 R2 ? Monitor and Operate: Private Cloud Overview
- [SKE48112](#) **(NEW)** Microsoft System Center 2012 R2 ? Monitor and Operate: Deploying Cloud Services
- [SKE48113](#) **(NEW)** Microsoft System Center 2012 R2 ? Monitor and Operate: Monitoring Cloud Services
- [SKE48114](#) **(NEW)** Microsoft System Center 2012 R2 ? Monitor and Operate: Service Management
- [SKE48115](#) **(NEW)** Microsoft System Center 2012 R2 ? Monitor and Operate: Problem Management
- [SKE48116](#) **(NEW)** Microsoft System Center 2012 R2 ? Monitor and Operate: Backup and Recovery
- [SKE48117](#) **(NEW)** Microsoft System Center 2012 R2 ? Monitor and Operate: Compliance
- [SKE48118](#) **(NEW)** Microsoft System Center 2012 R2 ? Monitor and Operate: SLAs Widgets & Dashboards

OpenStack Fundamentals

- [SKE48121](#) **(NEW)** Implementing OpenStack
- [SKE48122](#) **(NEW)** Configuring OpenStack

Virtualizing Enterprise Desktops and Apps

- [SKE46171](#) **(NEW)** Virtualizing Enterprise Desktops and Apps: Plan App Virtualization and Use MAP
- [SKE46172](#) **(NEW)** Virtualizing Enterprise Desktops and Apps: App-V Clients and App Sequencing
- [SKE46173](#) **(NEW)** Virtualizing Enterprise Desktops and Apps: VM-based and Session-based RDS
- [SKE46174](#) **(NEW)** Virtualizing Enterprise Desktops and Apps: RemoteApps
- [SKE46175](#) **(NEW)** Virtualizing Enterprise Desktops and Apps: Plan for Resilient Virtualized Apps

CompTIA Networking, Internetworking, and Security Technologies

CompTIA Security+ 2014

- [SKE00306](#) CompTIA Security+ SY0-401: Control Fundamentals and Security Threats
- [SKE00307](#) CompTIA Security+ SY0-401: Network Protocols, Attacks, and Defenses



- [SKE00313](#) CompTIA Security+ SY0-401: Creating Secure Networks
- [SKE00314](#) CompTIA Security+ SY0-401: Vulnerability Assessment and Penetration Testing
- [SKE00315](#) CompTIA Security+ SY0-401: Authentication, Biometrics, and Security Controls
- [SKE00316](#) CompTIA Security+ SY0-401: Securing a Networked Environment
- [SKE00317](#) CompTIA Security+ SY0-401: Remote Access, Mobile, and Wireless Security
- [SKE00318](#) CompTIA Security+ SY0-401: Cryptographic Methods and Public Key Infrastructures
- [SKE00319](#) CompTIA Security+ SY0-401: Securing Applications, Virtualization, and the Cloud
- [SKE00320](#) CompTIA Security+ SY0-401: Continuity, Disaster Recovery, and Computer Forensics

CompTIA Network+ 2012

- [SKE30001](#) CompTIA Network+ 2012: Networking Concepts Part 1
- [SKE30002](#) CompTIA Network+ 2012: Networking Concepts Part 2
- [SKE30003](#) CompTIA Network+ 2012: Network Installation and Configuration Part 1
- [SKE30004](#) CompTIA Network+ 2012: Network Installation and Configuration Part 2
- [SKE30005](#) CompTIA Network+ 2012: Network Media and Topologies Part 1
- [SKE30006](#) CompTIA Network+ 2012: Network Media and Topologies Part 2
- [SKE30007](#) CompTIA Network+ 2012: Network Management Part 1
- [SKE30008](#) CompTIA Network+ 2012: Network Security Part 1
- [SKE30009](#) CompTIA Network+ 2012: Network Security Part 2
- [SKE30010](#) CompTIA Network+ 2012: Network Security Part 3

CompTIA Security+ 2011

- [SKE28501](#) Control Fundamentals and Security Threats
- [SKE28502](#) Network Protocols, Attacks, and Defenses
- [SKE28503](#) Creating Secure Networks and Performing Security Assessments
- [SKE28504](#) Network and System Security Mechanisms
- [SKE28505](#) CompTIA Security+ 2011: Remote Access and Wireless Security
- [SKE28506](#) Authentication, Biometrics, and Security Controls
- [SKE28507](#) Securing the IT Environment
- [SKE28508](#) Cryptography and Public Key Infrastructures
- [SKE28509](#) Securing Applications, Virtualized Environments, and Cloud Computing
- [SKE28510](#) Business Continuity, Disaster Recovery, Security Training, and Forensics

CompTIA Mobility+ MB0-001

- [SKE48131](#) **(NEW)** CompTIA Mobility+ MB0-001: Over The Air Technologies
- [SKE48132](#) **(NEW)** CompTIA Mobility+ MB0-001: Network Infrastructure
- [SKE48133](#) **(NEW)** CompTIA Mobility+ MB0-001: Mobile Device Management 1
- [SKE48134](#) **(NEW)** CompTIA Mobility+ MB0-001: Mobile Device Management 2
- [SKE48135](#) **(NEW)** CompTIA Mobility+ MB0-001: Security

- [SKE48136](#) **(NEW)** CompTIA Mobility+ MB0-001: Troubleshooting 1
- [SKE48137](#) **(NEW)** CompTIA Mobility+ MB0-001: Troubleshooting 2

CompTIA Network+ N10-006

- [SKE48141](#) **(NEW)** CompTIA Network+ N10-006: Network Architecture Part 1
- [SKE48142](#) **(NEW)** CompTIA Network+ N10-006: Network Architecture Part 2
- [SKE48143](#) **(NEW)** CompTIA Network+ N10-006: Network Operations Part 1
- [SKE48144](#) **(NEW)** CompTIA Network+ N10-006: Network Operations Part 2
- [SKE48145](#) **(NEW)** CompTIA Network+ N10-006: Network Security
- [SKE48146](#) **(NEW)** CompTIA Network+ N10-006: Troubleshooting Part 1
- [SKE48147](#) **(NEW)** CompTIA Network+ N10-006: Troubleshooting Part 2
- [SKE48148](#) **(NEW)** CompTIA Network+ N10-006: Industry Standards, Practices, and Network Theory

Data/Telecommunications

IPv6 and Future Applications

- [SKE21811](#) IPv6

Lightweight Directory Access Protocol

- [SKE21891](#) LDAP Fundamentals
- [SKE21892](#) Designing and Maintaining LDAP Directory Services

EMC

EMC Information Storage and Management (ISM) v2

- [SKE30261](#) EMC ISM v2: Data Center Environment
- [SKE30262](#) EMC ISM v2: RAID and Intelligent Storage Systems
- [SKE30263](#) EMC ISM v2: FC SAN, IP SAN, and FCoE
- [SKE30264](#) EMC ISM v2: NAS, Object-based Storage, and Unified Storage
- [SKE30265](#) EMC ISM v2: Business Continuity, Backup, Replication, and Archiving
- [SKE30266](#) EMC ISM v2: Remote Replication and Cloud Computing
- [SKE30267](#) EMC ISM v2: Securing the Storage Infrastructure
- [SKE30268](#) EMC ISM v2: Managing the Storage Infrastructure

Network Management and Security

Software Defined Networking Essentials

- [SKE46191](#) **(NEW)** Software Defined Networking Fundamentals



Network Protocols

TCP/IP: Mobile IP and IP Mobility

- [SKE21731](#) Mobile IP
- [SKE21732](#) IP Mobility

TCP/IP: Network Management Protocols

- [SKE21751](#) SNMP, MIBs and RMON

TCP/IP: Protocols for Securing Web Transactions

- [SKE21741](#) Digital Payments

Networking and Telecommunications Fundamentals

Networking Fundamentals

- [SKE48151](#) **(NEW)** Networking Fundamentals: Configuring Wired and Wireless Networks and Firewalls
- [SKE48152](#) **(NEW)** Networking Fundamentals: Remote Connections, Shares, and Mac OSX Networking

Voice over IP Fundamentals

- [SKE23651](#) PSTN and VoIP Fundamentals
- [SKE23652](#) VoIP Technologies
- [SKE23653](#) VoIP Quality and Security

Security Solutions

Certified Ethical Hacker (CEH) v8

- [SKE30501](#) Certified Ethical Hacker (CEH) v8: Hacking and Penetration Testing
- [SKE30502](#) Certified Ethical Hacker (CEH) v8: Footprinting and Reconnaissance
- [SKE30503](#) Certified Ethical Hacker (CEH) v8: Network Scanning
- [SKE30504](#) Certified Ethical Hacker (CEH) v8: Enumeration and Cryptography
- [SKE30510](#) Certified Ethical Hacker (CEH) v8: Hacking Web Servers
- [SKE30514](#) Certified Ethical Hacker (CEH) v8: Hacking Mobile Platforms
- [SKE30515](#) Certified Ethical Hacker (CEH) v8: System Hacking
- [SKE30516](#) Certified Ethical Hacker (CEH) v8: Malware
- [SKE30517](#) Certified Ethical Hacker (CEH) v8: Sniffing
- [SKE30518](#) Certified Ethical Hacker (CEH) v8: Social Engineering
- [SKE30519](#) Certified Ethical Hacker (CEH) v8: Denial of Service and Session Hijacking
- [SKE30520](#) Certified Ethical Hacker (CEH) v8: Hacking Web Applications
- [SKE30535](#) Certified Ethical Hacker (CEH) v8: SQL Injection
- [SKE30536](#) Certified Ethical Hacker (CEH) v8: Hacking Wireless Networks
- [SKE30537](#) Certified Ethical Hacker (CEH) v8: Evading IDS, Firewalls, and Honeypots
- [SKE30538](#) Certified Ethical Hacker (CEH) v8: Buffer Overflow

Certified Information Security Manager (CISM) 2012

- [SKE30271](#) CISM 2012: Information Security Governance (Part 1)
- [SKE30272](#) CISM 2012: Information Security Governance (Part 2)
- [SKE30273](#) CISM 2012: Information Security Governance (Part 3)
- [SKE30274](#) CISM 2012: Information Risk Management and Compliance (Part 1)
- [SKE30275](#) CISM 2012: Information Risk Management and Compliance (Part 2)
- [SKE30276](#) CISM 2012: Information Security Program Development and Management (Part 1)
- [SKE30277](#) CISM 2012: Information Security Program Development and Management (Part 2)
- [SKE30278](#) CISM 2012: Information Security Program Development and Management (Part 3)
- [SKE30279](#) CISM 2012: Information Security Program Development and Management (Part 4)
- [SKE30280](#) CISM 2012: Information Security Program Development and Management (Part 5)
- [SKE30281](#) CISM 2012: Information Security Incident Management (Part 1)
- [SKE30282](#) CISM 2012: Information Security Incident Management (Part 2)

Certified Information Security Manager (CISM) 2013

- [SKE29901](#) CISM 2013: Information Security Governance (Part 1)
- [SKE29902](#) CISM 2013: Information Security Governance (Part 2)
- [SKE29903](#) CISM 2013: Information Security Governance (Part 3)
- [SKE29904](#) CISM 2013: Information Risk Management and Compliance (Part 1)
- [SKE29905](#) CISM 2013: Information Risk Management and Compliance (Part 2)
- [SKE29906](#) CISM 2013: Information Security Program Development and Management (Part 1)
- [SKE29907](#) CISM 2013: Information Security Program Development and Management (Part 2)
- [SKE29908](#) CISM 2013: Information Security Program Development and Management (Part 3)
- [SKE29909](#) CISM 2013: Information Security Program Development and Management (Part 4)
- [SKE29910](#) CISM 2013: Information Security Program Development and Management (Part 5)
- [SKE29911](#) CISM 2013: Information Security Incident Management (Part 1)
- [SKE29912](#) CISM 2013: Information Security Incident Management (Part 2)

Certified Information Systems Security Professional (CISSP) 2013

- [SKE30521](#) CISSP 2013 Domain: Access Control
- [SKE30522](#) CISSP 2013 Domain: Telecommunications and Network Security
- [SKE30523](#) CISSP 2013 Domain: Information Security Governance and Risk Management
- [SKE30524](#) CISSP 2013 Domain: Software Development Security
- [SKE30525](#) CISSP 2013 Domain: Cryptography



- [SKE30526](#) CISSP 2013 Domain: Security Architecture and Design
- [SKE30527](#) CISSP 2013 Domain: Operations Security
- [SKE30528](#) CISSP 2013 Domain: Business Continuity and Disaster Recovery Planning
- [SKE30529](#) CISSP 2013 Domain: Legal, Regulations, Investigations, and Compliance
- [SKE30530](#) CISSP 2013 Domain: Physical (Environment) Security

Certified Internet Security Auditor (CISA)

- [SKE29301](#) CISA Domain: The Process of Auditing Information Systems - Part 1
- [SKE29302](#) CISA Domain: The Process of Auditing Information Systems - Part 2
- [SKE29303](#) CISA Domain: Governance and Management of IT - Part 1
- [SKE29304](#) CISA Domain: Governance and Management of IT - Part 2
- [SKE29305](#) CISA Domain: IS Acquisition, Development, and Implementation - Part 1
- [SKE29306](#) CISA Domain: IS Acquisition, Development and Implementation - Part 2
- [SKE29307](#) CISA Domain: IS Operations, Maintenance and Support - Part 1
- [SKE29308](#) CISA Domain: IS Operations, Maintenance, and Support - Part 2
- [SKE29309](#) CISA Domain: Protection of Information Assets - Part 1
- [SKE29310](#) CISA Domain: Protection of Information Assets - Part 2
- [SKE29311](#) CISA Domain: IS Acquisition, Development and Implementation - Part 3

Certified Secure Software Lifecycle Professional (CSSLP)

- [SKE48161](#) **(NEW)** CSSLP: Secure Software Concepts
- [SKE48162](#) **(NEW)** CSSLP: Secure Software Requirements
- [SKE48163](#) **(NEW)** CSSLP: Secure Software Design
- [SKE48164](#) **(NEW)** CSSLP: Secure Software Implementation and Coding
- [SKE48165](#) **(NEW)** CSSLP: Secure Software Testing
- [SKE48166](#) **(NEW)** CSSLP: Software Acceptance, Deployment, Operations, Maintenance, and Disposal
- [SKE48167](#) **(NEW)** CSSLP: Supply Chain and Software Acquisition

CISSP Security Professional

- [SKE30021](#) CISSP 2012 Domain: Access Control
- [SKE30022](#) CISSP 2012 Domain: Telecommunications and Network Security
- [SKE30023](#) CISSP 2012 Domain: Information Security Governance and Risk Management
- [SKE30024](#) CISSP 2012 Domain: Software Development Security
- [SKE30025](#) CISSP 2012 Domain: Cryptography
- [SKE30026](#) CISSP 2012 Domain: Security Architecture and Design
- [SKE30027](#) CISSP 2012 Domain: Security Operations
- [SKE30028](#) CISSP 2012 Domain: Business Continuity and Disaster Recovery Planning

- [SKE30029](#) CISSP 2012 Domain: Legal, Regulations, Investigations, and Compliance
- [SKE30030](#) CISSP 2012 Domain: Physical (Environment) Security

CompTIA Advanced Security Practitioner CAS-002

- [SKE48171](#) **(NEW)** CompTIA CASP CAS-002: Cryptography and Enterprise Storage Concerns
- [SKE48172](#) **(NEW)** CompTIA CASP CAS-002: Advanced Network Design, Management, and Controls
- [SKE48173](#) **(NEW)** CompTIA CASP CAS-002: Security Controls for Hosts
- [SKE48174](#) **(NEW)** CompTIA CASP CAS-002: Application Vulnerabilities and Security Controls
- [SKE48175](#) **(NEW)** CompTIA CASP CAS-002: Industry Influences, Risk Planning, Strategy, and Control
- [SKE48176](#) **(NEW)** CompTIA CASP CAS-002: Privacy Policies & Procedures and Incident Recovery
- [SKE48177](#) **(NEW)** CompTIA CASP CAS-002: Research, Analysis and Assessment
- [SKE48178](#) **(NEW)** CompTIA CASP CAS-002: Integration of Computing, Communications, and Disciplines
- [SKE48179](#) **(NEW)** CompTIA CASP CAS-002: Technical Integration of Enterprise Components

Cryptography Fundamentals

- [SKE48181](#) **(NEW)** Cryptography Fundamentals: Defining Cryptography
- [SKE48182](#) **(NEW)** Cryptography Fundamentals: Applying Cryptography

Foundations of Android Security

- [SKE48191](#) **(NEW)** Android Architecture, Protection, and Development Best Practices
- [SKE48192](#) **(NEW)** Android Security Vulnerabilities, Testing, and Enterprise Considerations

Foundations of iOS Security

- [SKE48201](#) **(NEW)** iOS Security Architecture and Application Data Protection
- [SKE48202](#) **(NEW)** Securing Against Threats, Securing for Enterprise, and Jailbreaking Devices

Microsoft Security Fundamentals

- [SKE48211](#) **(NEW)** Microsoft Security Fundamentals: Security Layers
- [SKE48212](#) **(NEW)** Microsoft Security Fundamentals: Operating System Security
- [SKE48213](#) **(NEW)** Microsoft Security Fundamentals: Network Security
- [SKE48214](#) **(NEW)** Microsoft Security Fundamentals: Security Software

OWASP Top 10

- [SKE48221](#) **(NEW)** Introduction to OWASP and the Top 10
- [SKE48222](#) **(NEW)** OWASP Mitigations for .NET

Securing User Accounts



- [SKE48231](#) **(NEW)** Securing User Accounts: Fundamental Security Concepts
- [SKE48232](#) **(NEW)** Securing User Accounts: Authorization, Registration, and Passwords
- [SKE48233](#) **(NEW)** Securing User Accounts: Logon, Logoff, Account Changes, and Attack Mitigation

SSCP

- [SKE29321](#) SSCP Domain: Access Controls
- [SKE29322](#) SSCP Domain: Cryptography
- [SKE29323](#) SSCP Domain: Malicious Code
- [SKE29324](#) SSCP Domain: Monitoring and Analysis Part 1
- [SKE29325](#) SSCP Domain: Monitoring and Analysis Part 2
- [SKE29326](#) SSCP Domain : Networks and Telecommunications Part 1
- [SKE29327](#) SSCP Domain : Networks and Telecommunications Part 2
- [SKE29328](#) SSCP Domain : Security Operations and Administration Part 1
- [SKE29329](#) SSCP Domain : Security Operations and Administration Part 2
- [SKE29330](#) SSCP Domain: Security Operations and Administration Part 3
- [SKE29331](#) SSCP Domain : Risk, Response, and Recovery

What's New in CISSP 2015

- [SKE48241](#) **(NEW)** Changes to CISSP 2015

Social Networking

Getting the Most from Social Networking

- [SKE46201](#) **(NEW)** Social Networking Fundamentals
- [SKE46202](#) **(NEW)** Social Networking Services, Strategy, and Management

Yammer for Business Users

- [SKE46211](#) **(NEW)** Yammer for Business Users: Using Yammer

Wireless

Understanding and Evaluating RFID Technology for your Business

- [SKE21961](#) RFID Technology and Business Applications
- [SKE21962](#) RFID Applications Management

Wireless Communications

Advanced Wireless Technologies

- [SKE21951](#) Beyond 3G (B3G)
- [SKE21952](#) 4G Communication Systems
- [SKE21953](#) 4G Implementations
- [SKE21954](#) Non-Cellular Wireless Technology

Operating Systems and Server Technologies

CompTIA A+

CompTIA A+ 2009 Essentials

- [SKE27282](#) A+ Essentials 2009: Operational Procedures and Preventative Maintenance
- [SKE27285](#) A+ Essentials 2009: Troubleshooting Computers and Printers
- [SKE27286](#) A+ Essentials 2009: Computer Hardware Components
- [SKE27287](#) A+ Essentials 2009: Configuring Displays, Peripherals, Laptops, and Printers

CompTIA A+ 2009 Practical Application

- [SKE27291](#) A+ Practical Application 2009: Maintaining Networks
- [SKE27293](#) A+ Practical Application 2009: Personal Computer Components
- [SKE27294](#) A+ Practical Application 2009: Security

CompTIA A+ 220-801

- [SKE30291](#) CompTIA A+ 220-801: BIOS and Motherboards
- [SKE30292](#) CompTIA A+ 220-801: Memory, Expansion Cards and Storage Devices
- [SKE30293](#) CompTIA A+ 220-801: CPUs, Connections, and Power Supplies
- [SKE30294](#) CompTIA A+ 220-801: Configurations, Displays, Connectors, & Peripherals
- [SKE30295](#) CompTIA A+ 220-801: Network Cabling, IP Addressing, Ports, and Protocols
- [SKE30296](#) CompTIA A+ 220-801: Networking Technologies
- [SKE30297](#) CompTIA A+ 220-801: Networking Devices and Tools
- [SKE30298](#) CompTIA A+ 220-801: Laptops
- [SKE30299](#) CompTIA A+ 220-801: Printers
- [SKE30300](#) CompTIA A+ 220-801: Operational Procedures

CompTIA A+ 220-802

- [SKE30301](#) CompTIA A+ 220-802: Introducing Microsoft Windows
- [SKE30302](#) CompTIA A+ 220-802: Installing and Configuring Windows
- [SKE30303](#) CompTIA A+ 220-802: Optimizing Windows
- [SKE30304](#) CompTIA A+ 220-802: Managing Windows
- [SKE30305](#) CompTIA A+ 220-802: Security and Data Disposal
- [SKE30306](#) CompTIA A+ 220-802: Mobile Devices
- [SKE30307](#) CompTIA A+ 220-802: System Troubleshooting
- [SKE30308](#) CompTIA A+ 220-802: General Troubleshooting

CompTIA Linux+

CompTIA Linux+ 2014 Powered By LPI: LX0-103

- [SKE48251](#) **(NEW)** CompTIA Linux+ 2014 Powered By LPI: LX0-103: System Architecture
- [SKE48252](#) **(NEW)** CompTIA Linux+ 2014 Powered By LPI: LX0-103: Installation and Package Management



- [SKE48253](#) **(NEW)** CompTIA Linux+ 2014 Powered By LPI: LX0-103: GNU and Unix Commands
- [SKE48254](#) **(NEW)** CompTIA Linux+ 2014 Powered By LPI: LX0-103: Advanced GNU and Unix Commands
- [SKE48255](#) **(NEW)** CompTIA Linux+ 2014 Powered By LPI: LX0-103: Devices and Filesystems

CompTIA Linux+ 2014 Powered By LPI: LX0-104

- [SKE48261](#) **(NEW)** CompTIA Linux+ 2014 Powered By LPI: LX0-104 Scripting and Administrative Tasks
- [SKE48262](#) **(NEW)** CompTIA Linux+ 2014 Powered By LPI: LX0-104 Essential System Services
- [SKE48263](#) **(NEW)** CompTIA Linux+ 2014 Powered By LPI: LX0-104 Networking Fundamentals
- [SKE48264](#) **(NEW)** CompTIA Linux+ 2014 Powered By LPI: LX0-104 Security, Data, and Accessibility

CompTIA Server+

CompTIA Server+ 2014

- [SKE48271](#) **(NEW)** CompTIA Server+ SK0-004: Server Architecture
- [SKE48272](#) **(NEW)** CompTIA Server+ SK0-004: Server Administration I
- [SKE48273](#) **(NEW)** CompTIA Server+ SK0-004: Server Administration II
- [SKE48274](#) **(NEW)** CompTIA Server+ SK0-004: Storage
- [SKE48275](#) **(NEW)** CompTIA Server+ SK0-004: Security
- [SKE48276](#) **(NEW)** CompTIA Server+ SK0-004: Networking and Disaster Recovery
- [SKE48277](#) **(NEW)** CompTIA Server+ SK0-004: Troubleshooting I
- [SKE48278](#) **(NEW)** CompTIA Server+ SK0-004: Troubleshooting II

CompTIA Server+ 2009

- [SKE27301](#) CompTIA Server+ 2009: Disaster Recovery
- [SKE27302](#) CompTIA Server+ 2009: IT Environment
- [SKE27303](#) CompTIA Server+ 2009: Server Functions and Network Essentials
- [SKE27304](#) CompTIA Server+ 2009: Storage
- [SKE27305](#) CompTIA Server+ 2009 System Hardware
- [SKE28221](#) CompTIA Server+ 2009: Network and Storage Troubleshooting
- [SKE28222](#) CompTIA Server+ 2009: System Software
- [SKE28223](#) CompTIA Server+ 2009: Troubleshooting

DevOps

DevOps Fundamentals

- [SKE48281](#) **(NEW)** DevOps Fundamentals: Tools, Technologies, and Infrastructures

Using Docker

- [SKE46221](#) **(NEW)** Using Docker: Benefits and Installation
- [SKE46222](#) **(NEW)** Using Docker: Dockerizing Applications
- [SKE46223](#) **(NEW)** Using Docker: Customizing and Clustering

Using Puppet

- [SKE48291](#) **(NEW)** Using Puppet: Implementation and Benefits
- [SKE48292](#) **(NEW)** Using Puppet: Configuration and Programming

Using Vagrant

- [SKE48301](#) **(NEW)** Using Vagrant: Introduction
- [SKE48302](#) **(NEW)** Using Vagrant: Configuration

Working with Chef

- [SKE48311](#) **(NEW)** Working with Chef: Fundamentals

Linux LPI

LPIC Advanced Level Linux Professional (LPIC-1)

- [SKE27311](#) Linux File Sharing and Filesystem Management
- [SKE27312](#) Linux Network Configuration
- [SKE27313](#) Linux Network Services
- [SKE27314](#) Linux Security
- [SKE27315](#) Linux System Maintenance and Hardware Configuration
- [SKE27316](#) Linux System Troubleshooting
- [SKE27317](#) Linux User Notification and Device Management

Linux LPI Level 2

Linux Intermediate System Administration

- [SKE21531](#) Linux Kernel Compilation and System Startup
- [SKE21532](#) Linux Filesystem Management and File Sharing
- [SKE21533](#) Linux Networking Configuration
- [SKE21534](#) Linux Networking Services
- [SKE21535](#) Linux Hardware Configuration and System Maintenance
- [SKE21536](#) Security in the Linux Environment
- [SKE21537](#) Linux System Customization and Automation
- [SKE21538](#) Linux Troubleshooting

LPIC Advanced Level Linux Professional (LPIC-2) Exam 201 and 202

- [SKE27331](#) E-mail and Security in Linux

Linux Professional Institute

Linux Professional Institute: Advanced Level Linux Professional (LPIC-2) Exam 201

- [SKE30541](#) Linux User Notification and Device Management
- [SKE30542](#) E-mail and Security in Linux
- [SKE30543](#) Linux Kernel Compilation and Linux Startup
- [SKE30544](#) Linux File Sharing and Filesystem Management
- [SKE30545](#) Linux Network Configuration
- [SKE30546](#) Managing Resource Utilization in Linux

Linux Professional Institute: Advanced Level Linux Professional (LPIC-2) Exam 202



- [SKE30554](#) Linux System Troubleshooting
- [SKE30555](#) Booting Linux and Installing Applications from Source
- [SKE30556](#) Linux Network Services
- [SKE30557](#) Linux System Maintenance and Hardware Configuration
- [SKE30558](#) Linux Security

Linux Professional Institute: Junior Level Linux Professional (LPIC-1) Exam 101

- [SKE30311](#) Junior Level Linux Professional (LPIC-1) Exam 101: Linux System Architecture
- [SKE30312](#) Junior Level LPIC-1 Exam 101: Linux Installation
- [SKE30313](#) Junior Level LPIC-1 Exam 101: Linux Package Management
- [SKE30314](#) Junior Level LPIC-1 Exam 101: Unix Command Line
- [SKE30315](#) Junior Level LPIC-1 Exam 101: File Management and Redirects
- [SKE30316](#) Junior Level LPIC-1 Exam 101: Process Management
- [SKE30317](#) Junior Level LPIC-1 Exam 101: Working With Text Files
- [SKE30318](#) Partitions and filesystems
- [SKE30319](#) Junior Level LPIC-1 Exam 101: File and Storage Administration

Linux Professional Institute: Junior Level Linux Professional (LPIC-1) Exam 102

- [SKE30321](#) Junior Level LPIC-1 Exam 102: Customize and Use the Linux Shell Environment
- [SKE30322](#) Junior Level LPIC-1 Exam 102: User Interfaces and Desktops
- [SKE30323](#) Junior Level LPIC-1 Exam 102: Manage Users and Groups Accounts and Jobs in Linux
- [SKE30324](#) Junior Level LPIC-1 Exam 102: Essential Linux System Services
- [SKE30325](#) Junior Level LPIC-1 Exam 102: Linux Networking Fundamentals
- [SKE30326](#) Junior Level LPIC-1 Exam 102: Basic Linux network troubleshooting
- [SKE30327](#) Junior Level LPIC-1 Exam 102: Linux Security
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Microsoft Internet Information Services

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Microsoft Lync Server 2013

Microsoft Lync Server 2013

- [SKE48341](#) **(NEW)** Microsoft Lync Server 2013: Administration and Data Resiliency Overview
- [SKE48342](#) **(NEW)** Microsoft Lync Server 2013: Configuration and Maintenance

Microsoft Mobility and Device Fundamentals

Windows Devices and Mobility Fundamentals

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- [SKE48352](#) **(NEW)** Data Management and Device Security
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Microsoft Office Sharepoint Server 2007 Application Development

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- [SKE23734](#) Application Platform Services within MOSS 2007
- [SKE23735](#) Searching Data Using MOSS 2007
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Microsoft SharePoint Server 2010

Microsoft Exchange Server 2010 SP1: Configuring

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- [SKE30333](#) Exchange Server 2010 SP1: Administrative Tools
- [SKE30334](#) Exchange Server 2010 SP1: Mailbox Server Administration
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- [SKE30337](#) Exchange Server 2010 SP1: Transport Rules, Message Compliance and Security
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- [SKE30339](#) Exchange Server 2010 SP1: High Availability
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Microsoft SharePoint 2010 SP1: Administration

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- [SKE23742](#) Core Configuration for SharePoint 2010
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- [SKE30353](#) Sharepoint 2010 SP1: Upgrading to SharePoint 2010 SP1
- [SKE30354](#) Sharepoint 2010 SP1: Configuring and Administering Search
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- [SKE30356](#) SharePoint 2010 SP1: Authentication and Web Application Security Configuration
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- [SKE30358](#) Sharepoint 2010 SP1: Managing Features and Solutions
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- [SKE23769](#) Extending SharePoint 2010 Search and Documents
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- [SKE30606](#) Microsoft SharePoint Server 2013 - Core Solutions: Security and Taxonomy
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Microsoft System Center Essentials

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- [SKE21467](#) SUSE Linux Hardware and Documentation

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- [SKE21462](#) Command-Line Management in SUSE Linux
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- [SKE21432](#) OracleAS 10g: High Availability
- [SKE21433](#) OracleAS 10g: Managing and Configuring Clusters
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VMware

VMware Overview

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- [SKE46231](#) **(NEW)** VMware Desktop Virtualization Overview
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- [SKE62207](#) Microsoft Windows 8.1 - Supporting Windows 8.1: Hardware and Mobile Devices
- [SKE62208](#) Microsoft Windows 8.1 - Supporting Windows 8.1: Recovery and Endpoint Security
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Microsoft Windows 8: Managing and Maintaining

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- [SKE62320](#) Microsoft Windows Server 2012 R2 - Administration: Network Services and Access
- [SKE62330](#) Microsoft Windows Server 2012 R2 - Administration: RADIUS, NPS, and NAP
- [SKE62340](#) Microsoft Windows Server 2012 R2 - Administration: Service Accounts and Policies



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- [SKE62353](#) Microsoft Windows Server 2012 R2 - Administration: Group Policy Processing
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Microsoft .NET Software Development Tools

Accessing Data with Microsoft .NET Framework for C# Developers (70- 516)

- [SKE29458](#) Using LINQ and XML with ADO.NET 4 and C# 2010

Accessing Data with Microsoft .NET Framework for C# Developers (70-516)

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- [SKE29454](#) Viewing and Navigating Data With ADO.NET 4 DataSets using C# 2010
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Microsoft .NET Framework 3.5: ADO.NET Application Development with Visual Basic 2008

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Adobe Acrobat DC

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